

Board Meeting May 17, 2018 6:30 PM SDH San Mateo Center Board Room AGENDA

1.	Call to Order and Roll Call – Chair Taverner	TAB
2.	Introduction of Tina Wang, SDH Senior Accountant – Ms. Yee	Α
3.	Mission Moment – CEO Jue	
4.	Consent Calendar A. Management Reports for April and May B. February and YTD FY 2018 Financials C. Board Minutes for March 15, 2018	В
5.	Public Comment	
6.	Approval of Agenda – Chair Taverner	
7.	Old Business A. FQHC Update – CFO Fama B. Board Retreat – Chair Taverner	
8.	New Business A. Request for Funding Support from PHCD – Action Item B. Samaritan House Partnership - Proposed MOU – Action Item C. Suggested agenda items for June meeting – Chair Taverner	С
9.	Financial Report – Ms. Yee/CEO Jue A. March and YTD Financial Statements B. Budget Status	D
10	D. Fundraising – Committee Chair Hinshelwood and Mr. Alvarado A. "Cooking for a Cause" and "Coastside Gives" Results, Raffle – Roll of B. California Wellness Foundation Grant Proposal & Site Visit C. Bothin Grant for IV Sedation status D. Grant Activity YTD	out plan E
11	 Progress against Key Initiatives – CEO Jue A. IV Sedation – covered above B. Community-based Senior Services C. Revenue Improvement D. Marketing and Business Development Update 	

12. Adjournment



Tina Wang

2608 Hastings Shore Lane, Redwood City, CA 94065 Email: <u>qiqiwang88@gmail.com</u> Mobile: (347) 206-8327

OBJECTIVE

To obtain a challenging role in a full-time senior accounting position and leverage my skills and experience in the accounting practice across a varied set of industries. A Certified Public Accountant candidate having passed all four sessions of CPA exam.

EXPERIENCE

Brooklyn Friends School, Brooklyn, NY

Senior Accountant

Sep 2012-Feb 2015

- Perform bank reconciliations and account reconciliation. Helped school getting a clean audit report from a qualified opinion
- Monitor financial books. Ensure timely and accurate financial information and compliance with GAAP
- Lead in annual audit preparation and complete all GL accounts reconciliations. Interface with external auditors during audits.
- Perform GL accounts reconciliation and assist in yearly closing. Perform accounts variance analysis as assigned
- Work as back up for daily accounting duties in AP, AR. Collaborate with other members in accounting team
- Perform semi-monthly payroll entries. Work with Payroll Coordinator on payroll related task including payroll adjusting entries.
- Assist in implementation of accounting policy and maintain internal controls.
- Perform special projects and analysis assigned by business manager
- Work with development office, admission office, auxiliary programs and payroll coordinator and other departments on accounting issues.

Globtek INC, Northvale, NJ

May 2010 - Aug 2012

Accounts Receivable/Accounts Payable Administrator

- Posting checks, credit card payment and wire transactions from domestic and foreign customs.
- Lead in solving accounting issues in Chinese division. Coordinate with purchase, sales, production department on accounting issues in US division.
- Match purchase order and invoice by using Oracle ERP. Resolve invoices entry discrepancy.
- Coding invoice, contacts vendors, go through approval process.
- Process payments/wire in the bank. Response to outside vendors or internal AP inquiries.

Trinity Tax and Financial Solutions INC, Forest Hills, NY

Jan 2009 - May 2010

Accountant

- Preparation of clients books. Assist with preparation of federal and state tax returns.
- Payroll processing including W4, 1099 forms. Maintain customer files.
- Prepared payroll tax returns.
- Prepare payroll, sale tax and depreciation entries.
- Assisted in resolving issues and corresponding with various federal and state tax departments.

WKL Professional Bookkeeping Services LLC, New York, NY BookSmart Professionals LLC

Jan 2008 - Jan 2009

Accountant

- Prepare and post entries into general ledger utilizing QuickBooks.
- Prepare bank reconciliations.
- Prepare financial reports for clients and assisted with tax preparation

EDUCATION/TRAINING

Lehman College, Bronx, NY

Master of Business Administration (concentration in Accounting), Jan. 2007 - May 2009 GPA 3.76

Peking University, Peking, China Master of Science in Geology, Sept. 2002 - May 2005 GPA 3.5

China University of Geosciences, Hubei, China Bachelors of Engineering in Gemology and Material Craft, Sept. 1998 - May 2002 GPA 3.2

SKILLS

- Detail oriented, ethical and can work well under pressure
- Conversationally fluent in English and Mandarin
- Self-organized with excellent communication skills
- Proficient in Microsoft Word and Excel (Pivot Table, Vlook-up) Dashboard Chart and Formula creation
- Oracle ERP, Quickbooks
- Possess a fair understanding of Budget concepts

B

CEO REPORT (May 2018)

Overall Operations

- San Mateo Center staffing is stable at this time.
 - Staff training sessions and review are ongoing to ensure patient safety and service.
 - San Mateo Center continues to schedule new patients who have Denti-Cal coverage, in a manner that will increase visit volume while being mindful of payer mix. Children (0-20 years old) and a monitored number of adults from the Peninsula Health Care District who have Denti-Cal coverage are currently being registered as new patients (please refer to Table A below).
- Coastside Center staffing is stable at this time.
 - However, Ava will be leaving to go to dental school in August. Therefore, an ad has been placed for a new administrative/dental assistant float position.
- Denti-Cal Update The recent changes in Denti-Cal covered services have created clinical and administrative challenges that necessitate extensive amounts of staff time and energy to sort through situations, which often affect efficiency of operations.
 - Frequent training and consultation with staff members continue to be a priority as we address these challenges.
- Volunteers Several individuals with varying degrees of dental/health care experience have expressed interest in volunteering for Sonrisas programs.
 - They have contacted us via the Sonrisas website page, staff contacts, CEO Jue's involvement with the College of San Mateo Dental Assisting Program, and local presentations that Dr. Jue has delivered throughout the community.
 - Five have begun volunteering in the San Mateo Center. Due to limited space currently, volunteers have not been utilized this year at Coastside, but could again in the near future.
 Service from volunteers could potentially save the organization about \$40,000 annually.

Mobile Dental Program

- Design changes are underway for the Mobile Dental Program to increase flexibility of service delivery options.
 - Utilizing a Registered Dental Hygienist (RDH) or Registered Dental Hygienist in Alternative Practice (RDHAP) out in the field would enable Sonrisas to see more people (dental screenings, x-rays, and cleanings only) at a reduced operational expense because the truck and full operatory would not need to be utilized for every mobile session.
 - Using the smaller equipment unit would enable the dental provider to deliver care at sites in which more limited space is available.
- Upcoming community-based presentations scheduled for May and June, which would increase visibility and possibly lead to more mobile contracts and/or patient referrals to center:
 - Alma Point at Foster Square
 - Self-Help for the Elderly
 - Dignity Health Sequoia Hospital (Belmont Library)
 - Burlingame Rotary

IV Sedation Program Update

• CEO Fama spoke with a former colleague at the Bothin Foundation who was able to grant Sonrisas a 3-month extension to allow for additional time to implement our sedation program.

- The overall process has proven to be incredibly complex, but we continue to get closer by working simultaneously with the 2 departments in the California Department of Public Health (CDPH) involved in this process:
 - The CDPH Central Applications Unit representative assigned to our case has been very responsive in the past few weeks; however, more forms have been requested.
 - The CDPH Regional Department in Brisbane has not returned several of my phone messages regarding the status of our latest packet of information submitted 5 weeks ago. When I requested an email address, I was told that this organization does not provide email addresses. They have historically contacted me by phone, fax, or postal delivery about 1-2 months after I submit answers to their sets of questions regarding the logistics of the sedation delivery mechanisms.

Community Outreach

- Dental screenings at Hatch Elementary School in Half Moon Bay (Kindergarten and Migrant students) are scheduled on 6/1/18.
- El Granada and Farallone View Elementary (Kindergarten) dental screenings have been completed for this academic year.

Samaritan House Collaboration

• Please refer to the "Samaritan House Partnership Pilot" Memo and MOU Draft.

TABLE A: New Patients and Referral Sources (San Mateo Center)

	Number of	New Patients	
Month	# of Denti-Cal	# of Non Denti-Cal	Total
January	14	20	34
February	68	16	84
March	64	31	95
April	53	27	80
Total	199	94	293

New P	atient Referral	Sources (both De	enti-Cal an	d Non Den	ti-Cal patie	nts)
Month	Insurance *	Family/Friend	Internet	Dentist	Other	Total
January	14	14	1	4	1	34
February	29	25	7	7	16	84
March	27	22	15	10	21	95
April	37	19	4	4	16	80
Total	107	80	27	25	54	293

^{* &}quot;Insurance" may refer to Commercial, PPO or Denti-Cal insurance (patients mark these categories, not staff members)

CEO REPORT (April 2018)

- San Mateo Center staffing is stable at this time
 - Continuous training of staff is ongoing to ensure patient safety and service.
 - Monthly staff meetings are held to address the constant challenge of Denti-Cal billing regulations and systems. These meetings facilitate dissemination of information to all staff members and improve efficiency.
 - San Mateo Center continues to schedule new patients, especially children, who have Denti-Cal coverage, in a manner that will increase visit volume while being mindful of payor mix.
- Coastside Center staffing undergoing changes, but operations are still steady
 - o The new dental assistant has been learning quickly and fitting in well.
 - Coastside Center continues to accept new Denti-Cal patients who live in the region.
- NYU Lutheran Residency Program for 2018-2019 underway
 - o Coastside Center has accepted its new resident, Riley Bateman, from UCSF
 - A dentist who has been working at Coastside part-time for the past 4 years has committed to working on Fridays beginning in July, in order to supervise the new resident. Dr. Torrey will continue to be the main supervisor and work directly with the resident Mon-Thurs.
- IV Sedation Program update
 - In March, all forms had been submitted to both the CDPH Central Application Unit (CAU) and the CDPH Regional Office (2 separate agencies, working simultaneously). Another set questions had been faxed to us by the CDPH (this was the 3rd set of questions presented to us since the beginning of this process).
 - CDPH All additional questions were answered and hand-delivered to the Brisbane office.
 - CAU A representative from CAU called me to confirm that they received our application and have assigned it to a case manager.
- Program Development
 - This month, I've been working with Directors and Program Managers of the following organizations to explore potential collaborations or to continue working on existing projects:
 - Self-Help for the Elderly
 - Ravenswood Family Health Center (FQHC)
 - San Mateo Medical Center (County FQHC)
 - Samaritan House
 - Casa de Redwood Senior Housing
 - Senior Focus Program at Mills-Peninsula Medical Center
 - Leslie Senior Communities
 - Chamber of Commaerce

DIRECTOR OF DEVELOPMENT AND SPECIAL PROJECTS REPORT MAY UPDATES in "blue" (since there was no April meeting)

ADP

We are in the final stages of converting payroll exclusively to ADP Time and Attendance. This will have a minimal impact on staff while increasing the accuracy of paid time off accrual/use. Efficiency will also be increased by automating the process, so that no calculation or entering is needed to be done by the payroll administrator.

- The spin was completed allowing for full implementation of the Time and Attendance
 feature of ADP. Time and Attendance allows employees to clock in and out and request
 time off through an integrated system that allows supervisors to electronically confirm
 and approve time cards. This was an option that was previously available through ADP
 but was not utilized.
- Extensive work was done to create each employees' organizational profile, pay structure, work schedule and benefits. Staff paid close attention to details to minimize or avoid rollout disruptions.
- All staff members received training on how to use the new system.
- The first payroll processed under the new service was May 8th.

Grants Update

Please refer to the Grant Summary Spreadsheet (attachment E).

Fundraising

The Grant Fund Development Strategy is close to completion. While most of the principles in this strategy have been used for years, this will be the first time they will be captured in one document that will track development and progress, as well as, guide future steps throughout the year.

 After consulting with Nigel staff will continue to work on the document so it can be presented at the Board Retreat.

Sonrisas is registered to participate in Coastside Gives. The event will be taking place on May 1. Staff has attended the first mandatory meeting and will be attending the second mandatory meeting on February 15. The second meeting focuses on the importance and proper use of social media in support of this fundraising event. With such a large focus on social media, consultant Laurie Kretchmar will be attending the second meeting with staff and will anchor social activities relating to Coastside Gives.

• Sonrisas had its best year in our four-year participation. We collected \$9,000+ between online donations, matching funds (provided by the Coastside Women's Club and the board president) and prize money associated with the event.

- Of note, Sonrisas remained on the front page of the Coastside Gives website throughout the 24-hour fundraising period, allowing those that are not familiar with Sonrisas the opportunity to click on the link to find out more about our mission.
- 2018 marked a shift as we saw a small number of long time donors that have traditionally responded by mail, embrace online giving. We also had 14 new donors that had not previously been entered into our donor management program.

The 2018 Sonrisas Raffle is scheduled to begin not long after Coastside Gives. Details on the event and requests for assistance to follow.

- The 2018 raffle is ready to begin as tickets are available for sale as of May 17th.
- Grand prize is 4 box seats for a Giants game (dates can be chosen for the remainder of the 2018 season).
- Board members can support the effort by providing runner-up prizes (suitable for affordable shipping) and selling tickets within their personal and professional networks. Tickets start at \$10 a piece or 6 for \$50.
- Sonrisas will also be utilizing social media, the email list, office sales, partnering
 organization sales and staff sales with the goal of selling all 500 tickets by the end of the
 raffle.
- Ticket sales end July 20th with the drawing taking place on July 22nd. Drawing party details to be announced.

Cooking for a Cause

The 4th annual Cooking for a Cause was a success as attendees reported enjoying the great food and having a good time. Clyde will provide additional details at the meeting.

New Patient Marketing

Yelp, Facebook, the San Mateo Journal and a direct mailing to 650 households closest to the San Mateo Center are generating interest in the new private insurance patients. Sonrisas will use the results of this media push to make decisions on how to best reach new private insurance patients.

- Although the overall results of the March New Patient Marketing effort has not provide
 conclusive results, since patients may be interested in making appointments but are not
 due for a dental appointment yet, indicators point towards a positive impact and
 provided staff with a clearer idea for success in future marketing campaigns.
- Yelp saw an uptick in interest over previous months and had 12,766 ad impressions with 24 ad clicks between March 1-31, 2018.
- Facebook reached 4,879 people / 21,170 impressions / 20 post engagements and 13 link clicks.
- There were no reports that new patients came in through the newspaper ad, direct mailer or Facebook. Some new patients indicated they heard of us through Yelp.
- Staff is working on a marketing plan that will focus on new homeowners utilizing local realtors as new residents often need a new dentist.
- New Patients (Private Insurance) January April 2017 and 2018

Year	January	February	March	April
2018	20	16	31	27

Accountant Search

March 1^{st} job announcement posting on the website, Indeed, resulted in 30 resumes which were submitted for the Sonrisas senior accountant position.

• After an extensive search, Sonrisas is happy to welcome Tina Wang as the new senior accountant. She will be working under the supervision of CFO Fama and PHCD's Chief Business Officer, Vickie Yee. Tina's first day of work was April 30th.

Open Dental Reports

After extensive work by staff to determine causes of irregular data results produced by Open Dental reports, it was determined that reports often pulled from one area of data on one report and didn't pull the same data from another report. To reduce risk of inaccurate reporting, staff are now working with Open Dental to create a template of reports needed to identify positive and negative operational trends with consistent results

 The "master" report templates have now been created by Open Dental. An extensive amount of work has been done to verify that the information provided in the new reports are accurate and consistent. Not only will these reports provide accurate information it will save staff time.

New Topics

Remote Deposit System

The Remote Deposit System was implemented at both the San Mateo and Coastside Centers as part of our conversion from banking with Wells Fargo to Boston Private. The system allows staff to deposit checks directly from the office saving travel time to and from the bank while improving cash flow as the deposits are instantaneous.

Workers Compensation Insurance

Working with our insurance broker, Weller O'Brien, Sonrisas was able to change our workers compensation insurance from The State Fund to The Hartford. This change in insurance will save Sonrisas approximately \$4,450 a year by significantly lowering our policy rate.

DIRECTOR OF DEVELOPMENT AND SPECIAL PROJECTS REPORT (April 2018)

ADP

- We are in the final stages of converting payroll exclusively to ADP Time and Attendance.
 Once individual staff training sessions on the new Time and Attendance protocol has been conducted this week, the "spin" will be complete.
- This will have a minimal impact on staff while increasing the accuracy of paid time off accrual/use. Efficiency will also be increased by automating the process, so that no calculation or entering is needed to be done by the payroll administrator.

Grants

o Since the previous board meeting Sonrisas has submitted the following grant requests:

City of HMB	Coastside	\$15,000	
Sandhill Foundation	Coastside	\$20,000	
Atkinson Foundation	San Mateo/Coastside	\$15,000	
Delta Dental Foundation	San Mateo/Coastside	\$35,000	

 Among other grant opportunities, Sonrisas is also in the process of pursuing a threeyear, \$200,000 grant from the California Wellness Foundation for both San Mateo and Coastside Centers. An update on the proposal will be provided at the May board meeting.

Check reader installation

 As part of our banking change from Wells Fargo to Boston Private, we have recently put remote check deposit systems into use in our San Mateo and Coastside offices. These machines allow us to deposit patient and insurance checks on a daily basis. This increases the chances of collecting the money from patients and provides immediate deposits, helping streamline cash flow.

Accountant Search

We are very happy to announce that after an extensive search that resulted in over 30 submitted resumes and several interviews, an offer has been made to the top candidate. Details to follow, but Sonrisas is very appreciative of PHCD's Chief Business Officer Vickie Yee for her guidance and participation in the recruitment and hiring process.

Updated Handbook

The company handbook has been updated with the latest California labor laws and relevant corporation policies for employees. This will help the organization minimize risk of exposure to HR issues. The new handbook has now been rolled out to Coastside and San Mateo staff members during their April staff meetings.

- Open Dental Reports
 - As a solution to the reporting problems that have been experienced, staff has worked with programmers from Open Dental to create several new reports that will ensure data is reported accurately and in a timely matter. This new report templates will identify positive and negative operational trends with consistent results. We are currently first in the Open Dental queue, but due to staffing shortages at Open Dental, their completion of these new reports has been delayed. We have been contacting them daily for status updates.



Meeting of the Board of Directors of Sonrisas Dental Health March 15, 2018 SDH San Mateo Center Board Room

MINUTES

- 1. CALL TO ORDER: Chair Taverner called the meeting to order at 18:36 hours.
- **2. ROLL CALL: Present: Directors** Taverner, Cappel, Galligan, Hinshelwood, Macias, Navarro, and Young.

Absent: None.

Management: Dr. Bonnie Jue, Cheryl Fama, Dirk Alvarado.

- **3. Approval of Agenda:** It was moved by Director Galligan, seconded by Director Hinshelwood, and approved unanimously to accept the agenda as presented.
- 4. PUBLIC COMMENT: None offered.
- 5. APPROVAL of MINUTES (from November 16, 2017 and January 18, 2018): It was moved by Director Cappel, seconded by Director Galligan. Director Navarro abstained from approving the January 2018 minutes, as he was not present. All others approved as presented.
- **6. Welcome and Introduction of Vickie Yee CFO Fama** introduced Peninsula Health Care District (PHCD) Chief Business Officer, Vickey Yee. Ms. Yee has been providing accounting assistance to SDH, as part of the PHCD/Sonrisas management agreement.

7. MISSION MOMENT:

Chair Taverner explained the idea and background of mission moments. Dr. Jue presented March's Mission Moment.

8. OLD BUSINESS:

a. Accountant Position – Chair Taverner gave approval in March to recruit a part-time accountant. Ms. Yee reported that there were 17 candidates that applied and asked Mr. Alvarado to schedule 3 for first-round interviews. These interviews will be conducted by Ms. Yee and Alvarado. Second-round interviews will be conducted by CEO Fama and Dr. Jue. Ms. Yee said we could recruit from colleges, if needed, and Account Temps offered to recruit candidates, as well. Ms. Yee concluded by projecting it could be 1-2 months before an accountant will be on board.

- b. Comments on February Staff Reports Chair Taverner reminded the board that in lieu of a February meeting, staff sent out CEO and Director of Development and Special Projects reports. Taverner explained he wanted to give everyone an opportunity to ask questions and give input on the reports. Director Cappel said he appreciated the annotation of it and that reports are important to identify where trends are going.
- c. Residency Program Dr. Jue reported that an offer was made to a former Sonrisas Coastside volunteer and is the husband of a former resident and current Sonrisas dentist. Dr. Jue went on to report that NYU is requiring the residency program to operate at one site 5 days a week. As a result, Coastside will be open five days a week beginning July 2018, when the new resident arrives.
- **d. UOP Extramural Rotation Dr. Jue** reported that adding Fridays to the residency program will affect the UOP dental student rotation program, as there will not be enough chairs to support both programs and providers. Consequently, the UOP program would be on hiatus during the 2018/2019 academic year.
- 9. FINANCIAL REPORT CFO Fama and Ms. Yee distributed and reviewed the P&L and Balance Sheet for December 2017 and January 2018. CFO Fama noted that the December visit volume was down and that there was investment in equipment and supplies which were ordered. Indirect costs are higher as Dr. Jue became full-time and Alvarado was added to the team full-time. CFO Fama also reported that IT was high as the last of the transitional IT services was completed, as was Account Temps.

January lost less than what was expected, but were still high. Dr. Jue pointed out that a Care Coordinator was hired in December adding to indirect costs but suggested Care Coordinators be considered as direct costs since they work directly with patients.

10. FUNDRAISING COMMITTEE REPORT: Committee Chair Hinshelwood

a. Cooking for a Cause

The fourth annual "Cooking for a Cause" will be held from 6-9 on April 19th (6-9 - pm). Director Hinshelwood explained that the event draws 110 people. He went on to say that overhead is low as most of the supplies and ingredients are donated making this a highly effective fundraiser. Case in point, this year, there was an anonymous donor that paid the cost of the venue. This is a great opportunity to tap into our networks and bring them to the event and introduce them to Sonrisas. Board members were encouraged to reach out within their networks to provide silent raffle prizes for the night of the event.

11. OTHER FUNDRAISING UPDATES: Mr. Alvarado

- **a. Grant Status** 3 proposals were submitted to date, Coastside received two grants for a total of \$41,292 and that 4 more submittals would be completed by the end of the month.
- **b.** Coastside Gives work continues towards the May 1 "Coastside Gives" date and that support of the board will be crucial as we spread the word of the fundraising event.
- c. Raffle raffle items will be needed in support of the raffle and asked that items be something that could be mailed to out-of-area raffle winners

12. KEY INITIATIVES UPDATE - CEO Jue

- a. IV Sedation progress appears to be inherently complex. All applications had been submitted to the California Department of Public Health: Central Application Unit (CAU) and Regional Office; however, additional questions are still being sent for clarification of services. Both departments need to provide approval before any services (i.e., IV sedation) are added to a Primary Care Clinic (Sonrisas). Dr. Jue has been working with both departments concurrently to expedite process, with the invaluable input from Dr. Ricci Chan and Dr. Alex Tarq (anesthesiologist).
- b. Mobile Services Dr. Jue is continuing to seek partnerships with local community organizations, such as the Senior Focus group of Sutter Health. Dr. Jue is also planning adaptations of current mobile models to facilitate easier access of equipment. For instance, instead of needing to bring the large truck each time, a smaller unit can be used for screening and cleaning visits only, which would also decrease the need for a large space within the facility, if space is limited.
- c. Increasing Revenue the new patient campaign had begun on March 1st with ads in the San Mateo Daily Journal and neighborhood mailers. New patient appointments and referral sources are being monitored closely.
- **d. FQHC Partnerships** a meeting is scheduled on April 5th with the CFO of San Mateo Medical Center (County program) and the Director of their Dental Department to explore possible collaboration and sub-contracting, which would allow Sonrisas to carry out its mission by serving patients who have Denti-Cal, but at a higher rate than what we are currently receiving under a fee-for-service model.

13. MARKETING AND BUSINESS DEVELOPMENT - Mr. Alvarado

a. Private patient marketing plan – The plan was launched March 1st through Yelp, Facebook, a direct mailing to 650 houses closest to our San Mateo Center and print ads running in the San Mateo Daily Journal twice a week through the month of March. Staff will be monitoring where new patients learned of Sonrisas. This information will assist in creating more pointed outreach efforts directed at bringing in new private insurance patients.

14. NEW BUSINESS

- a. Forbearance Agreement Director Cappel explained that this extends loan and rent deferral through August 2018. Legal document that says they will delay money owed to the district for a specific amount of time. Taverner motioned to approve the agreement, Macias seconded. Under comments, Director Young asked if there should be a subcommittee of the board to ensure compliance by August stating it was important to show good faith to the district. Director Navarro said by having PHCD board members on the Sonrisas board, we are essentially doing this. Director Cappel agreed with Director Young and said the Sonrisas board needs to come up with a plan that should be presented to PHCD. Chair Taverner said this would be an important topic for a board retreat and made a motion to approve the agreement. Director Young seconded and unanimous approval.
- b. Internal Control Policy CFO Fama and Ms. Yee stated said that an Internal Control Policy is something that needs to be accepted to ensure proper money handling and accounting procedures were in place and to provide confidence to the board. The policy is modeled after the PHCD policy that has been reviewed by auditors. Director Cappel moved to approve the policy; it was seconded and all approved.

c. Need for Board Planning Retreat – Chair Taverner inquired about the need for an April board meeting since it is supposed to take place on the same date as the "Cooking for a Cause" event. He suggested that a board retreat could take the place of the board meeting. Board members agreed and suggested three-hours minimum on a weekday. CFO Fama stated she will send out a doodle poll.

15. OTHER BUSINESS:

- a. Suggested agenda items for April meeting Chair Taverner
- **16. ADJOURNMENT:** There being no further business, the meeting was adjourned by **Chair Taverner** at 21:18 hours.

Written by Dirk Alvarado, Director of Development and Special Projects

Approved: Clyde Hinshelwood, Secretary

Approved: Nigel Taverner, Board Chair





DATE:

May 14, 2018

TO:

SDH Board of Directors

FROM:

Dr. Bonnie Jue, CEO

RE:

Samaritan House Partnership Pilot

PROPOSAL: I am seeking your approval to enter a Memorandum of Understanding with Samaritan House to launch a 3-month pilot program wherein SDH facilities are used by Samaritan House dental staff to treat Samaritan House clients.

BACKGROUND

Samaritan House serves an uninsured population that does not have Medi-Cal or Denti-Cal coverage or does not qualify for the County's safety net health services. One of their many programs provides free adult dental services at their San Mateo facility on W. 39th Avenue using two donated 'vintage' dental operatories. All dental care is provided by volunteer staff. Their ability to meet the demand and dental needs of their clients is limited by space; and their program does not provide dental services to children. A collaboration between both organizations could allow Samaritan House to see more adult patients while directly referring the children (most of whom have Denti-Cal) of these families to SDH, which would enable the entire family to be cared for; thereby enhancing the ability of both agencies to provide dental care for more underserved community members.

SDH San Mateo Center has unused operatory capacity and has a similar mission – that of removing barriers and providing access to basic dental health, education, and prevention services. SDH's location is in an area of the County most densely populated by Samaritan House clients, who tend to seek care from their San Mateo facility. It is also easy to get to due to the SamTrans bus stop at the corner of El Camino Real and Poplar Avenue.

Through discussions with Samaritan House CEO Bart Charlow and their Dental Director Rob Rideau, we have outlined a plan for sharing SDH San Mateo Center space with Samaritan House to allow them to expand services. Samaritan House is a highly visible, innovative, and revered organization throughout the County; thus, a highly desirable service provider with whom SDH would want to partner. The attached MOU was drafted by Samaritan House; the operations integration plan was developed collaboratively by myself and Dr. Rideau and is detailed in the MOU Exhibit; and, the MOU was reviewed by Mike Peterson of Archer Norris. We are proposing only a 3-month pilot for now. The plan seems like a win-win; however, both CEO's want to approach this with responsible caution to ensure that the mutual goal of expanded access can be achieved without disruption to SDH routines and without increased operating costs for either non-profit entity.

I look forward to hearing any questions or concerns you may have.

Thank you in advance for your review and consideration of our taking this partnership to a new level.

MEMORANDUM OF UNDERSTANDING

INTRODUCTION

This Memorandum of Understanding (the "Agreement") is made between Samaritan House, a provider of social and health services in San Mateo County and Sonrisas Dental Health, Inc., a California non-profit corporation and a provider of dental health services for individuals and families in San Mateo County and the operator of a dental facility in San Mateo (the "Facility") that currently has excess capacity. This Agreement documents previous discussions between the parties regarding a pilot project to explore Samaritan House using available space in Sonrisas' Facility to offer dental services to needy patients in the local community that will further both Samaritan House's and Sonrisas' missions to provide quality dental care to, and better serve, those in need of such services but without the means to afford same.

AGREEMENT

Samaritan House and Sonrisas agree as follows:

- 1. <u>Pilot Project:</u> This is a pilot project in which Samaritan House and Sonrisas will undergo a trial period with the goal of a eventually agreeing and entering into a long-term, more formal agreement to collaborate to maximize resources and opportunities to expand both parties' outreach and scope of dental services to the underserved patients in the community.
- 2. <u>Term:</u> This Agreement begins on June 13, 2018 and continues for 3 months, unless cancelled by either party prior to that date, and may be renewed or extended only by mutual consent before September 13, 2018.
- 3. <u>Cancellation:</u> This Agreement may be cancelled by either party, without or without cause and without liability to the other party, at any time by giving 10 days' prior written notice. During the term of this Agreement, the parties shall use good faith efforts to resolve any identified problems or issues, but either party may terminate this Agreement at any time. In the event of cancellation by either party, Samaritan House's use of Sonrisas facilities will cease immediately upon the effective date of the termination set forth in the notice, which will not be earlier than ten (10) days after the date of the notice, and the parties shall cooperate in good faith to re-schedule any appointments and manage custodianship of dental records for Samaritan House's patients.
- 4. <u>Facility Use:</u> Sonrisas will permit Samaritan House the use of one (1) or two (2) operatories in its San Mateo Dental facility on the terms and conditions set forth in Exhibit A (attached.)
- 5. Responsibility for Premises: Sonrisas shall be generally responsible for maintaining the Facility in good order and providing safe working conditions for Samaritan's employees and volunteers who shall provide services to patients at the Facility. Samaritan House shall be responsible for safeguarding and taking responsibility for any damage or loss of use of the Facility and/or of Sonrisas' equipment caused by the action or negligence of Samaritan House or any of its employees and volunteers.
- 6. Nature of Relationship:
 - a. Samaritan House shall provide the dental services at the Facility under its own aegis, not that of Sonrisas. Sonrisas may accept patient referrals from Samaritan House to Sonrisas' service as appropriate. Sonrisas agrees that clients of Samaritan House who may be referred for Sonrisas' services become clients of Sonrisas' services and that they are not providing such services as an agent or assignee of Samaritan House.
 - b. Nothing in this Agreement shall create a relationship of corporate partnership, employment, nor an independent contract for Sonrisas' services to Samaritan House or vice versa. This Agreement is solely for Samaritan House's use of Sonrisas' Facility as set forth in this Agreement.
 - c. Both Samaritan House and Sonrisas will provide full and sole supervision to their own personnel and volunteers in any activities at the Facility appropriate to the level of service provided in accordance with California Statutes or any other applicable regulations governing activities of a dental health practice. Both parties agree that they will not provide any service that exceeds their own properly supervised (and licensed if appropriate) scope of practice.

7. <u>Liability & Indemnification:</u>

- a. Both Samaritan House and Sonrisas each agree to accept full responsibility for the activities of their own personnel or volunteers or clients and their respective services at or related to Sonrisas' Facility, and each party agrees to indemnify, exonerate, defend and hold harmless the other party, including without limitation, its staff, volunteers, board, agents and assigns, from and against any liability or claims made in relation to Samaritan House services' and/or use of Sonrisas' Facility.
- b. Both parties agree that their respective employees and volunteers are not employees of the other party and therefore are not entitled to any employee benefits of the other party. Each party is separately responsible for all insurance coverages and all federal or state payroll related taxes, charges or fees required to be paid including workers compensation, general liability, and unemployment for their own employees.
- c. Each party separately, at its sole cost and expense for the term of the Agreement, shall obtain and maintain liability insurance coverage for its activities and use of Sonrisas' Facility in the amount of One Million Dollars (\$1.0M) and shall name the other party as an additional insured, providing evidence of said coverage to each other of the following:
 - i. Workers compensation in the minimum statutorily required coverage amount.
 - ii. Comprehensive Commercial General Liability Insurance coverage in the minimum amount of \$1,000,000 combined single limit, including coverage for bodily injury, personal injury, broad form property damage, contractual liability and cross-liability.
 - iii. Professional liability insurance in the minimum amount of \$1,000,000 combined single limit.

8. Confidentiality:

- a. Both parties will ensure the other parties' clients' confidentiality in accordance with HIPAA or any other applicable standards governing the conduct of dental health services.
- b. In the event of any potential breach of such confidentiality, the breaching party agrees to notify the other party immediately and take any necessary immediate steps to rectify said breach.
- c. Neither party shall have access to the patient records of the other party's patients under any circumstances.
- d. Both Samaritan House and Sonrisas will ensure that their staff and volunteers are trained and supervised to protect confidentiality of all parties to this Agreement and their respective patients.
- 9. <u>Communications:</u> Communications with regard to use of Facility shall be between Sonrisas' CEO and Samaritan House's Dental Director.

Dated: 5/7/2016

By: Bart Charlow, LMFT, CEO Samaritan House

By: Bonnie Jue, DDS, CEO Sonrisas

Both Samaritan House and Sonrisas enter into this Agreement on the date set forth below.

Exhibit A (Terms of Use & Collaboration)

This will be considered a pilot program in which Samaritan House and Sonrisas Dental Health (Sonrisas) will collaborate to maximize resources and opportunities to expand outreach and scope of services to the low-income local community.

The following terms have been agreed upon by both Dr. Rideau, Samaritan House Dental Director, and Dr. Bonnie Jue, Sonrisas CEO:

- 1. A Samaritan House dentist (Dr. Rideau) will utilize clinical space at the Sonrisas Dental Health San Mateo Center (Sonrisas) to see and treat Samaritan House patients, limited to two (2) weekday mornings per month (specific days to be determined by mutual consent), with Samaritan House having the right to use no more than two (2) operatories during such time periods and the right to use the common areas of the building as is reasonably required for providing dental care to Samaritan House's patients. Sonrisas will provide the use of the operatories and common areas rent-free during the term of this Agreement.
 - a. The initial pilot program will span 3 months.
 - b. Subsequently, Dr. Rideau and Dr. Jue will evaluate program and determine feasibility of continuation of program.
- 2. Primarily patients who have children (ages 0-20) who have Denti-Cal coverage will be eligible to participate in this pilot program, in the hopes of having those children become patients of Sonrisas, as they have the capacity to treat pediatric dental patients.
 - a. On the day of the Samaritan House parent's appointment, he/she can fill out intake forms for the child and make an appointment for the child for another date (the reason for this is that it would be difficult to see the parent and child on the same day if there is no one to watch the child during the parents' treatment time. This will make scheduling less complicated and confusing).
- 3. Procedures that will be provided by Samaritan House during this pilot will be for restorative purposes, excluding endodontic therapy.
- 4. Except as set forth below in this paragraph 4, Samaritan House will provide all of the staffing needed for seeing the Samaritan House patients at the Facility, except that Sonrisas' receptionist will receive Samaritan House patients upon their arrival at the Facility, and Sonrisas shall provide the services of its care coordinator for two (2) hours per month to order, stock and organize supplies for Samaritan House's use. Samaritan House will maintain the patient charts and records for its patients separate from Sonrisas; provided, however, that the parties shall cooperate to arrange to have Samaritan House digital xX-rays for its patients to be seen emailed to the Facility prior to the patient's appointment dates, so they are accessible by Samaritan House personnel the day of treatment; provided further that Samaritan House shall provide Sonrisas a list of the scheduled Samaritan House patients to been seen at the Facility during any given week by the Monday before the patient's appointment date, in order for their staff to prepare for the Samaritan House patients. Any revisions to the schedule should be sent to Sonrisas once changes are made.
 - a. The appointment list and x-rays can be emailed to admin@sonrisasdental.org
 - b. If x-rays are needed on the day of the appointment, Dr. Rideau will work with Dr. Jue on logistics and any training required of Samaritan House personnel (this is not anticipated for most procedures).
- 5. Samaritan House will compensate Sonrisas for the cost of materials and supplies used to treat Samaritan House patients and the cost of sterilizing re-usable instruments. All Samaritan House employees and volunteers shall dispose of a medical waste from the patients in strict compliance with Sonrisas' procedures for same.

- a. Dr. Rideau and Dr. Jue will agree upon a formula to determine these costs per procedure. b. Invoices for these supplies will be submitted monthly by Sonrisas to Samaritan House and are due and payable within ten (10) days after submittal to Samaritan House.
- 6. Dr. Jue has offered to provide <u>dental</u> hygiene services to two Samaritan House patients at these times in a desire to offer her services as a Samaritan House volunteer; however, since these services would be provided at her place of employment, these services could be considered a donation in-kind from Sonrisas. Samaritan House will track those hours as an in-kind donation as appropriate.

D



DATE:

May 10, 2018

TO:

SDH Board of Directors

CC:

Cheryl Fama, CFO

FROM:

Vickie Yee, PHCD CBO

RE:

FY 2018 March 2018 Unaudited Financials and YTD Performance to Budget

MARCH PERFORMANCE:

A. Revenue: Net Patient Revenue was \$144,830.

1. 1,029 visits which is the highest YTD.

2. Total deductions from gross revenue were 50% - Down by 4% over prior month due to a lower prior period adjustment.

B. Grants & Donations: \$101,003 (\$90,000 from PHCD)

C. Total Net Income - \$245,833

D. EXPENSES:

- 1. **Direct were \$120,053** Down \$1,481 over prior month due to a net decrease in lab fees and an increase in sterilization services.
- 2. Indirect were \$128,259— Down \$27,716 over prior month. Expenses under Transition Accounting Services were overstated in February in the amount of \$23,503 due to a catchup of accounting services rendered in November, December, and January. In the current month, a credit of \$2,046 from AccountTemps was received due to management's demand for remuneration for poor performance.
- E. NET ORDINARY INCOME: <\$2,479> Improved by \$657 over prior month.

PERFORMANCE TO BUDGET - YEAR TO DATE (July-March):

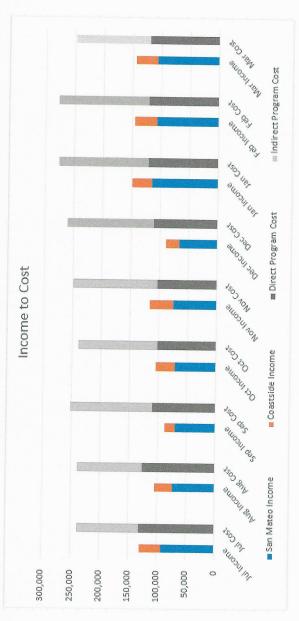
A. Gross Patient revenue \$200,788 worse than budget
 B. Total deductions from revenue \$221,868 better than budget
 C. Total grants/donations/incentives \$476,290 better than budget

D. Direct costs:
\$222,615 better than budget by 17%
Indirect costs:
\$14,408 worse than budget by 1%
Total costs:
\$208,207 better than budget by 8%

NET ORDINARY INCOME YTD: <\$275,806> which is \$705,577 less than the budget of <\$981,383>

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San Mateo Income											
San Mateo Income	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18 Forecast	Total
	93,016	74,506	70,903	71,933	76,633	67,062	116,144	107.669	107 779	96 972	000 610
Coastside Income	37,432	30,074	16,230	31,735	38,547	21.446	32 289	37.079	27,050	570,00	002,010
Total Income	130,449	104,581	87,133	103,668	115,180	88,508	148,433	144,741	144,830	133,990	1,201,512
Direct Program Cost	133,019	126,931	110,223	102,665	104.044	111 519	122 602	200	000		
Indirect Program Cost	105,238	111,744	141,534	136,012	144,117	149,325	153.030	155.975	128 259	175 825	1,170,475
Total Cost	238,257	238,676	251,757	238,677	248,161	260,844	275,632	277,509	248,311	243,720	2,521,543
TOTAL	(107,808)	(134,095)	(164,624)	(135,009)	(132,981)	(172,336)	(127,199)	(132,768)	(103,482)	(109,730)	(1,320,031)
Dividend/Other Income	124	139	1,155	149	148	152	188	21.658	690	00+	707
Donations Received	16,533	18,422	72,802	16,247	29,909	17,764	18.869	34 458	10 757	12 200	24,303
Settlement	0	1,129,827	0	0	0	0	C) (()		006,71	090,662
Grant from PHCD	0	67,000	120,000	0	75.000	150 000	100 000	75 000	0 00	6	1,129,827
OTHER INCOME	16,658	1,215,388	193,957	16,395	105,056	167,916	119,057	131,116	101.449	73,000	750,000
										001,00	2,101,472
NET INCOME	(91,150)	1,081,294	29,333	(118,614)	(27,925)	(4,420)	(8.142)	(1.652)	(9.033)	/10 950)	007 440
								((2,022)	(10,500)	031,442



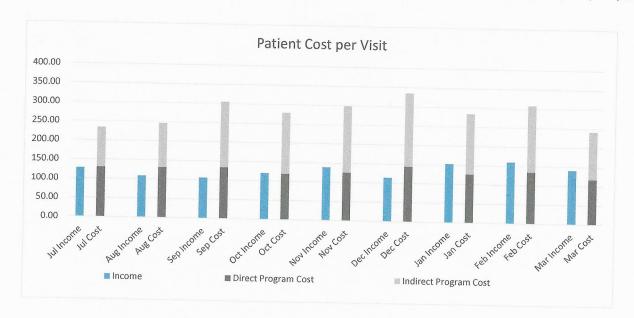
* Chart does not include Other Income

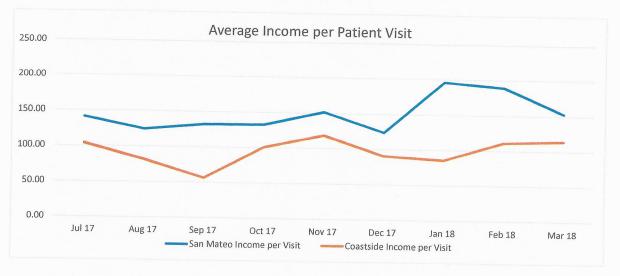
					Patient Visits						
	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	Total
San Mateo Visits	629	599	537	542	505	541	593	569	704	F8E	F004
Coastside Visits	361	369	289	315	325	237	377	333	325	232	3834
Total Visits	1020	896	826	857	830	877	970	902	1029	918	3264 9098
				Patie	Patient Visits by Payer	16					
	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	Total
Commercial Insur.	36	36	39	32	37	53	55	36	71	40	100
РРО	242	196	182	204	198	240	210	2 6	- 6	0+	405
Public Dental Insur.	575	605	489	495	3 4 6	07.0	0 0	40	236	211	2111
Farmworker	91	0	,	2 7	2	0/0	248	551	596	532	5225
	1.7	0	_	81	10	15	28	19	29	26	185
Private Pay	47	37	28	27	35	20	24	26	40	96	310
Affordable Plan	66	76	87	81	94	72	26	86	87) &	0-0 0-0 0-0 0-0 0-0 0-0 0-0 0-0 0-0 0-0
Total Visits	1020	896	826	857	830	778	970	902	1029	918	8606



Patient Cost per Visit

	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mando
Income per Visit	127.89	108.04	105,49	120.97	138.77	113,76			Mar 18
Direct Cost per Visit	(130.41)	(131.13)	(133,44)	(119.80)	(125.35)	(143.34)	153.02	160.47	140.75
Indirect Cost per Visit	(103.17)	(115,44)	(171.35)	(158.71)	(173.63)	,	(126.39)	(134.74)	(116.67)
Cost per Visit	(105.69)	(138.53)				(191.93)	(157.76)	(172.92)	(124.64)
	(100.00)	(130.33)	(199.30)	(157.54)	(160.22)	(221.51)	(131.13)	(147.19)	(100.57)





SONRISAS DENTAL HEALTH, INC. Profit & L. - Monthly July 2017 through March 2018

	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	TOTAL
Ordinary Income/Expense										
Income										
Program Revenue										
Patient Services										
4103 · Commercial Insur.	11.560	7 688	10 061	11	0					
4102 · PPO	70 697	67 603	12,201	000,11	S, - (S)	16,801	15,796	12,212	7,367	103,866
4100 . Public Dental Incurance	175.604	200,300	000,10	22,482	762,19	905'/9	65,664	60,830	73,388	560,337
TOO. TUNIC DEILIAI IIISUIAIICE	1/5,694	1/2,93/	134,415	158,218	131,348	109,361	147,671	165,631	160,501	1,355,776
410b - Private Pay	14,651	8,091	6,844	5,412	8,104	7,200	5,645	4,525	11,948	72,420
4101 · Affordable Plan	30,865	15,230	19,598	17,060	25,227	14,927	22,493	18,147	23,368	186 915
4104 · Farmworker	8,311	10,799	825	6,597	4,177	4,829	11,439	8.123	14 212	60 313
4105 · Hope Fund	207	251	0	242	123	986	0	123	i c	1 032
4109 · Virtual Dentistry Home	0	0	0	0	0	0	(319)	C	0 0	(310)
Total Patient Services	311,985	272,499	224,943	251,029	239,409	221,610	268.389	269 591	290 784	0 350 330
Uncompensated Care								5	530,704	2,330,239
5020 · Prior Period Adjustment	(7,073)	(7,404)	(4,791)	(9,266)	(1,812)	(18,006)	32,150	33.104	16 149	33 054
5005 · Commercial Insur.	(357)	(146)	(25)	(21)	(448)	(367)	(650)	(1.247)) C	(3.261)
5004 · PPO	(26,946)	(20,464)	(21,239)	(20,236)	(22,877)	(26,684)	(24,863)	(20.408)	(28 582)	(910,200)
5009 · Public Dental Insurance	(117,996)	(113,957)	(91,524)	(103,325)	(82,235)	(68.043)	(99,283)	(114 012)	(113 476)	(603,653)
5006 · Private Pay	0	0	0	0	0	0	0	0	0	(100,000)
5007 · Affordable Plan	(10,343)	(5,461)	(7,115)	(5,396)	(8,460)	(4.979)	(8.503)	(5.821)	(677.9)	(62 950)
5003 · Farmworker Program	(9,732)	(7,333)	(330)	(3,611)	(4,011)	(5,309)	(4,080)	(6.274)	(4 677)	(45.357)
5002 · Hope Fund	169	(4,172)	(2,608)	0	0	0	(3.970)	0	0	(10,531)
5001 · Fee Adjustments	(9,371)	(8,981)	(10,178)	(5,506)	(4,386)	(9,714)	(6,768)	(8.902)	(10.596)	(75,402)
5010 · Bad Debt Write-off	113	0	0	0	0	0	(3.989)	(290)	C	(4 166)
Total Uncompensated Care	(181,536)	(167,918)	(137,810)	(147,361)	(124,229)	(133,102)	(119.956)	(124 850)	(145 954)	(4,100)
Total Program Revenue	130,449	104,581	87,133	103,668	115 180	88 508	178 723	144 744	(+44,000)	(1,505,110)
Donations and Incentives						00000	200	144,/41	144,830	1,067,523
5100 · Donations	427	67,368	575	2.066	746	808	1 008	4 4 5	2	000
5101 - In-Kind Donations	700	0	0	C			900	2	3,463	76,406
5103 · Incentivies	0	0	0) c	o c	0 0	0 0	0 (00/
5105 · Raffle	820	200	1.410	· c	o c	> <	> <	21,488	ο (21,488
5106 · Other Events	0	0	0) c	· c	o c	> 0	0 ;	2,430
5150 · Unrestricted Grants	0	0	175,500	1.151	75,000	150 000	000	0 00	246	246
5199 · Net Assets Released from Restri	14,586	17,855	15,317	13.030	29 163	17 156	17 861	000,611	90,000	706,651
Total Donations and Incentives	16,533	85,423	192.802	16.247	104 909	167.764	110 000	(000,00)	282,1	126,575
Total Income	146,982	190,004	279 935	119 915	020,000	101,101	110,000	130,346	101,003	934,496
Expense			2006	200	600,022	717,062	267,302	2/5,68/	245,833	2,002,019
Direct Program Costs										
Personnel										
5250 · Direct Program Salaries	93,323	93,533	80,054	73,093	79.259	85 867	86.410	130	000	. כרו
5260 · Payroll Taxes	6,952	6.976	5.674	5 415	5,153	5.678	00,410	91,138	5.55	//6,178
5261 · Unemployment Taxes	1 9 1	6,0,0	r () + ()	0,0,0	2,6/8	6,6/2	6,803	6,907	56,955
compression takes	691	14/	150	261	159	(20)	1,349	807	331	3,293

SONRISAS DENTYL HEALTH, INC. Profit & L. - Monthly July 2017 through March 2018

	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	TOTAL
5270 · Benefits	5,515	4,063	3,152	3,242	2.325	4 057	2 0.47	0 300	180	
5275 · 401k Match	768	0	0	0	0	C	į, 689	620,2	2,100	28,910
5278 · Worker's Comp.	1,265	1,265	1,265	1.265	1 265	1 265	2000	0 46	924	3,645
5280 · Continuing Educ.	90	0	1,307	298		2	007.	007,1	C07,1	11,385
5281 · Licenses and Registrations	0	36	0	0	0 0	o c	o c	0 0	> 0	1,955
Total Personnel	108,038	106,020	91.602	83.874	88 886	96 791	202 80	0 000	0 00	38
5320 · Dental Supplies	11,817	13,027	11,887	6,433	5.634	9226	30,720 10 598	11 252	105,138	882,357
5325 · Small Dental Equipment	0	0	811	0			000,01	0,5,11	9, 104	88,059
5326 · Dental Equipment Repair	491	745	705	1.339	1 787	2 4	200	> 0	0 00	1,173
5330 · Lab Fees	11,997	4,221	4,350	10,345	6.638	3 3 3 2 0	10 504	6 7/13	9 455	6,600
5331 · Uniforms	0	0	0	0	700	1 581	1 374	2, 0	6,499	6,573
Contracted Services					Ì	00,	1,0,1	0	130	3,309
5302 · Interpreters	0	0	0	0	0	(30)	0	0	C	(30)
5303 · Sterilization Services	613	1,011	908	613	810	420	194	194	1 454	6 115
5305 · Shredding	62	62	62	62	62	93	62	69	5 6	0, - - 280 - 280
5306 · Dental Specialist	0	1,845	0	0	0	0	0	0	3 0	1 845
Total Contracted Services	675	2,918	898	675	872	483	256	256	1.516	8.519
Total Direct Program Costs	133,018	126,931	110,223	102,666	104,044	111,519	122,602	121 534	120.053	1 052 500
ndirect Costs									0000	066,300,1
Administrative Personnel										
5450 · Salaries/Wages	35,943	40,253	42,505	37,726	46,985	57,044	56,968	53,521	52.782	423,727
5460 · Payroll Taxes, Admin/Mgmt	2,734	3,072	3,244	2,844	3,572	3,944	4,448	4,077	4.026	31.961
5461 · Unemployment Taxes	2	59	133	59	115	2,922	2,634	947	484	7.295
5470 · Benefits	1,107	277	896	696	963	1,110	833	851	921	7.988
5475 · 401k Match, Admin/Mgmt.	203	0	0	0	0	0	361	280	429	1.273
5478 · Worker's Comp.	316	316	316	316	316	316	316	316	316	2 844
Total Administrative Personnel	40,305	43,947	47,161	41,878	51,951	65,336	65,560	59,992	58.958	475.088
Facilities Expenses										
5600 . Auto Expenses	611	(117)	257	66	219	363	446	764	66	2 741
5610 · Building Maintenance	1,006	616	671	169	511	483	799	787	865	6 429
5611 · Janitorial Service	1,696	1,696	1,859	1,859	1,909	1,859	1,859	1,859	1,655	16.251
5670 · Rent	18,083	18,083	18,083	18,083	18,083	18,083	18,529	18,529	18,529	164,085
5672 · Phone / Internet	1,197	925	3,078	1,261	2,254	1,400	1,281	1,105	1,084	13,585
5680 · Utilities	1,840	2,083	2,128	2,099	1,901	1,037	4,103	1,986	2,306	19,483
Total Facilities Expenses	24,433	23,286	26,076	24,092	24,877	23,225	27.017	25.030	24 538	999 E74
Transition Costs							<u>.</u>	0000	000,47	475,374
5801 · Transition Accounting Services	0	1,607	15,657	15,772	6,949	6,318	6,623	23,503	(2.046)	74.383
5802 · Transition Billing Services	0	0	0	100	0	0	0	0	Ċ	100
5803 · Transition Branding/Marketing	0	0	3,500	1,979	8,000	2,718	0	0	507	16 704
5804 · Transition IT Services	0	3,551	2,623	10,373	10,865	8,297	5.584	4 423	4 603	50,340
5805 · Transition HR Services	0	0	1,980	0	0	0	0	0	00,	1 080
Total Transition Costs	0	5,158	23.760	28.224	25.814	17 333	10 207	300 20		006,1
						201	14,607	61,920	3,064	143,486

SONRISAS DENTAL HEALTH, INC. Profit & L - Monthly July 2017 through March 2018

	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	000 47	9	, i	:	
Office Exp.							odii 10	Leb 18	Mar 18	IOTAL
5502 · Claims Processing	111	125	114	100	26	39	109	70	170	0
5504 · Payroll Processing / BG Checks	443	470	586	444	462	507	871	300	7/- 3	946
5505 · Collection Agencies	0	0	7	0	0	0	- C	9	200	4,844
5616 · Patient Notification	495	495	240	495	495	240	495	750	0 0%	7 200
5655 · Miscellaneous Expense	0	0	09	0	0	0	2 8		047	3,945
5660 · Office Supplies	755	650	836	629	1.019	169	1513	2 0 0 0 0	0 029	80
5665 · Postage and Shipping	29	0	209	0	34	1	370	2	0 00	6,732
5668 · Printing Costs	0	0	0	44	9	105	625	301	787	1,343
Total Office Exp.	1,871	1,740	2,052	1.712	2 198	1 131	4 000	130	10 00	000,1
Equipment Expenses			Î	1		2.5	4,003	2,031	2,509	19,247
5507 · Computer Support	1,840	1,840	1,840	1,840	2,167	0	0	C	C	0 527
5608 · Software Support	408	288	288	683	898	277	428	383	469	9,327
5630 · Office. Equip. Maintenance	92	92	240	92	92	92	0	322	2	1,032
Total Equipment Expenses	2,340	2,520	2,668	2,615	3,127	369	428	705	469	15 241
Insurance								3	B	19,241
5635 · Auto Insurance	437	437	437	437	437	437	437	437	437	3
5636 · Malpractice (Prof. Liab.)	417	417	417	417	417	417	417	417	417	3,753
5637 · Liability & Property	825	825	825	825	138	825	2.389	732	1 448	ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο
5638 · Directors & Officer Liability	265	172	409	295	295	295	295	295	295	0,632
Total Insurance	1,944	1,851	2,088	1,974	1,287	1,974	3,538	1.881	2 597	10 134
Outsourced Services									j j	t 0
5503 · Consultants	375	375	375	0	0	0	0	c	C	
5510 · Management Fee	0	0	0	0	0	100	100) C	o -c	1,123
Total Outsourced Services	375	375	375	0	0	100	100			2007
Fundraising Expenses							3	>	0	1,325
5632 · Fundraising Expenses	810	110	110	110	110	110	110	110	1	6
5633 · Fundraising Consulting	2,090	1,018	2,230	2,977	1,680	6,497	6.362	5 462	0 538	0,690
Total Fundraising Expenses	2,900	1,128	2,340	3,087	1.790	6.607	6 472	5 572	000,12	00,00
Fees and Interest							i :	7,00	6,040	32,344
5605 · Service Charges	35	53	43	28	64	110	106	80	c	0,1
5625 · Penalty charges	1,515	0	0	0	468	(468)	0	0	o c	٠ ٢٠ ٢٠ ٢٠
5641 · Finance Charges	42	22	16	9	9	9	0	95	14	204
5642 · Loan Interest	5,325	4,556	5,515	4,637	4,542	4,715	4,756	4.382	4 836	43 264
5650 · Merchant Processing	918	748	859	711	898	280	691	780	819	6 773
Total Fees and Interest	7,835	5,379	6,232	5,382	5,948	4,943	5,553	5.334	5 669	52 275
5615 · Depreciation Expense	22,299	22,299	22,299	22,299	22,299	22,299	22,279	22.279	22.279	200 631
5618 · Dues, Fees & License	0	1,570	400	0	0	350	0	50	0	2.340
5620 · Employee Goodwill	412	19	380	4	108	92	710	D.	362	2 102
5639 · Recruitment Expense	75	0	366	222	78	393	387	114	476	2,111
5648 - Marketing Expense	0	2,250	5,250	4,500	4,640	4,948	4,535	4,930	4,500	35,553
Meeting & Travel Expenses										

SONRISAS DENTAL HEALTH, INC.	- Monthly	through March 2018
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ENT		through
	oŏ	17
S	ii &	y 2017
SONRIS/	Profit	July

TOTAL

Mar 18	0	120	70	190	128,259	248,312	(2,479)	184	262	0	446	(2,033)
Feb 18	0	0	156	156	155,975	277,509	(1,822)	170	0	0	170	(1,652)
Jan 18	0	170	71	241	153,030	275,632	(8,330)	188	0	0	188	(8,142)
Dec 17	225	0	0	225	149,325	260,844	(4,572)	152	0	0	152	(4,420)
Nov 17	0	0	0	0	144,117	248,161	(28,072)	148	0	0	148	(27,924)
Oct 17	13	0	0	13	136,012	238,678	(118,763)	149	0	0	149	(118,614)
Sep 17	80	94	15	87	141,534	251,757	28,178	130	1,025	0	1,155	29,333
Aug 17	223	0	0	223	111,745	238,676	(48,672)	139	0	1,129,827	1,129,966	1,081,294
Jul 17	335	29	85	449	105,238	238,256	(91,274)	124	0	0	124	(91,150)

Total Meeting & Travel Expenses

Total Indirect Costs

Total Expense

6121 · Dividends 6130 · Other Income

Other Income/Expense Net Ordinary Income

6131 · Settlement

Net Other Income

Net Income

5678 · Mileage 5677 · Meals

5676 · Travel Costs

11:32 AM 05/0' Accr.

397 1,584 1,225,235 2,277,825 (275,806)

1,129,827 1,132,498 **856,692**

1,384

SONRISAS DEPT AL HEALTH, INC.	Balance S. t - Monthly	As of March 31, 2018

11:34 AM 05/0/ Accr. Asis

	.hil 34 47	Aug 21 17	000						
ASSETS		608	200 200	06131, 17	NOV 30, 17	Dec 31, 17	Jan 31, 18	Feb 28, 18	Mar 31, 18
Current Assets									
Checking/Savings									
Checking/Savings									
1010 · Boston Private BusinessChecking	0	0	C	C	c	c	000		
1050 · Wells Fargo Checking	63,438	121,378	119.732	84 264	11 220	54 74 0	49,724	103,304	121,480
1070 · Merrill Lynch	196,545	196,685	196,815	196,964	197 111	197.263	44,322	9,803	14,156
Total Checking/Savings	259,983	318,063	316.547	281,228	208 331	252,006	197,431	130,021	197,805
1175 · Petty Cash - Coastside	400	400	385	381	381	381	789,182	310,728	333,441
1176 · Petty Cash -San Mateo	200	200	142	128	200	181	185	381	381
Total Checking/Savings	260,583	318,663	317,074	281,737	208.912	252 568	920 000	200	200
Accounts Receivable						100	232,210	905,115	334,022
Accounts Receivable									
1210 - Grants Receivable	35,000	0	50,000	0	C	c	c	C	ē
1250 · Accounts Receivable - Services	208,462	171,567	144,836	152,543	162.576	162 803	190 161	0 226 660	0
1260 · Accts.Rec Other Agencies	14,074	15,819	11,169	3,419	319	(1.231)	25,190	26 405	200,009
Total Accounts Receivable	257,536	187,386	206,005	155,962	162,895	161.572	215 351	061,150	48,233
Total Accounts Receivable	257,536	187,386	206.005	155 962	162 895	161 670	100,017	107	249,304
Other Current Assets				200,000	102,033	7/6,101	15,351	261,154	249,304
1400 · Prepaid Expense	29,300	27,649	962.62	97 599	25 740	050 00	0		
1405 · Work Comp Deposit	1 898	1 808	800	320, 12	64.03	9/9/97	20,590	24,212	25,309
1450 - Allowance for Bad Debt	255,1	000.	0000	1,898	1,898	1,898	1,898	1,898	1,898
1/00 Indonesited Eurals	(67/'01)	(6///81)	(18,775)	(18,775)	(18,775)	(18,775)	(18,775)	(18,775)	(18,775)
splin palisodanio set	2,686	3,451	8,321	6,853	0	10,052	4,081	12,902	35,011
l otal Other Current Assets	15,109	14,223	20,740	17,498	8,872	19,851	7,794	20,237	43 443
Total Current Assets	533,228	520,272	543,819	455,197	380,679	433.991	515 423	592 700	002.000
Fixed Assets							031.	232,100	697,020
Fixed Assets									
1320 · Leasehold Impvmnt Coastside	25,886	25,886	25,886	25,886	25.886	25 886	25 886	200 30	L
1321 · Leasehold Improv S. Mateo	1,016,756	1,016,756	1,016,756	1,016,756	1,016,756	1.016,756	1.016.756	1 016 756	1 016 756
1335 · Dental Equipment - Coastside	117,756	117,756	117,756	117,756	117,756	117,756	117.756	117 756	117 766
1336 · Dental Equipment - San Mateo	460,259	460,259	460,259	460,259	460,259	460,259	460,259	460.259	460.265
1340 · Computers - Coastside	35,726	35,726	35,726	35,726	35,726	35,726	35,726	35.726	35 726
1341 · Computers - San Mateo	65,633	65,633	65,633	65,633	65,633	65,633	65,633	65 633	65,633
1350 · Mobile Equipment	188,945	188,945	188,945	188,945	188,945	188.945	188 945	188 945	108,033
1370 · Furniture/Fixtures - Coastside	8,515	8,515	8,515	8,515	8,515	8.515	8.515	α, τ,	00,945
1371 · Furniture/Fixtures - S.Mateo	109,021	109,021	109,021	109,021	109,021	109.021	109 021	109 021	0,010
1380 · Truck	111,934	111,934	111,934	111.934	111 934	111 934	111 004	13,021	109,021
Less Accumulated Depr.						-	700.	11,934	111,934
1390 · Accum. Depreciation-Coastside	(126,524)	(127,781)	(129,038)	(130,295)	(131,552)	(132,809)	(134 045)	(135 381)	1000
1395 · Accum. Depreciation - San Mateo	(273,003)	(294,045)	(315,088)	(336.130)	(357 173)	(378 215)	(200,040)	(199,201)	(136,318)
Total Less Accumulated Depr.	(399,527)	(421,826)	(444.126)	(466 425)	(488 795)	(513,513)	(969,666)	(420,301)	(441,343)
Total Fixed Assets	1 740 904	1 718 605	1 606 206	1 674 000	(466,723)	(311,024)	(533,303)	(555,582)	(577,861)
		000,017,1	1,090,000	1,6/4,006	1,651,706	1,629,407	1,607,128	1,584,849	1,562,576

SONRISAS DENTAL HEALTH, INC. Balance S. It - Monthly As of March 31, 2018

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	Jul 31, 17	Aug 31, 17	Sep 30, 17	Oct 31, 17	Nov 30 17	Doc 34 17	5	2	:
Total Fixed Assets	1,740,904	1,718,605	1.696.305	1.674.006	1 651 706	1 629 407	4 607 400	reb 28, 18	Mar 31, 18
Other Assets						0+,020,1	1,00,1	1,004,048	1,562,576
1420 · Security Deposits	14,697	14,697	14,697	14,697	14,697	14.697	14 697	14 697	1.002
Total Other Assets	14,697	14,697	14,697	14,697	14.697	14 697	14 697	14,007	14,697
TOTAL ASSETS	2,288,829	2,253,574	2,254,821	2,143,900	2,047,082	2,078,094	2,137,248	2,192,247	14,69/ 2,204,042
LIABILITIES & EQUITY									
Liabilities									
Current Liabilities									
Accounts Payable									
2000 · Accounts Payable	248,887	49,239	24,326	25,423	27.150	36 634	44 544	202	000
Total Accounts Payable	248,887	49,239	24.326	25.423	27 150	36 634	44.544	000,00	40,324
Credit Cards						500	t, 0, 1	95,656	40,324
Credit Cards									
2112 · Wells Fargo Visa-Rothstein	1,315	2,483	1,607	928	333	C	739	959	F
2114 · Wells Fargo Visa-Kinniburgh	1,779	3,616	6,344	3,686	4.893	0 0	7 768	202	977
2115 · Wells Fargo Visa-Cota	53	7	29	0	153	0	200	52	4,802
Total Credit Cards	3,147	6,106	8,018	4,644	5,379	0	8.507	526	7 081
Total Credit Cards	3,147	6,106	8.018	4 644	5 379	c	0 507	OED OED	100,4
Other Current Liabilities					5	o	706,0	976	4,981
2200 · Accrued Payables	446	0	0	0	0	С	C	c	c
2205 · Accrued Interest	11,180	781	260	260	260	560	260	0 080	0 000
2210 · NAF Bridge Loan	150,000	0	C	C	c	3	001	700	097
*Payroll Liabilities			•	o	>	Þ	0	0	0
2300 · Accrued Salaries/Wages	70,265	85,919	89,112	92,071	44.032	69.514	85.616	96 170	0
2301 - Accrued PTO	43,038	43,038	43,038	43.038	43.038	43 038	42,020	40.000	100,181
2302 - Accrued Incentives	18,760	12,507	6,253	0	(6.253)	on c	6,000	43,038	43,038
2321 · 401k Funds Payable	0	0	C	o c	(001)	0 0	0 00	0 0	0
2383 · Accrued Payroll Taxes	5.414	6.609	6 620	6 781	0 21	0 0	5,462	10,409	10,938
2384 · Accrued PR Taxes on PTO	3,292	3,292	3.292	000,0	3 200	200	/66,1	1,980	2,878
2385 · Accrued PR Taxes on Incentives	1.435	957	478		3070	262,0	2,532	3,292	3,292
2387 · Accrued 401K Match	0	0	0	o c	(0/+)	o (0 (7	0 ;00	0
Total *Payroll Liabilities	142 204	159 399	148 700	145 100			747	102	330
Patient Liabilities		35,355	40,793	143,182	92,145	115,844	139,147	145,092	160,657
2220 · Patient Prepayments - Coastside	4,586	4,586	4,586	4,586	4.586	C	c	C	C
2221 · Patient Prepayments - SM	13,869	13,869	12,723	12,835	12,835	4.199	4 199	0 0 0	0 00
2225 · Patient Refunds Payable -SM	12,418	13,423	7,827	13,796	8,311	22,165	21.323	25,230	036,1
2226 · Patient Refunds Payable - CSTSE	4,753	3,551	3,797	4,826	1,751	6.321	7.347	7 355	E 414
Total Patient Liabilities	35,626	35,429	28,933	36,043	27.483	32 685	32 860	200,00	t .;;
Total Other Current Liabilities	339,456	188,532	177.986	181 485	119 888	149 700	200,000	t0/,t0	35,332
Total Current Liabilities	591 490	779 676	040,000	201,120	000(6)	60/1041	1/2,2/6	180,136	196,249
Long Term Liabilities	064,160	743,077	210,330	211,552	152,417	185,423	225,327	246,298	241,554
2701 - Accrued Rent Expense	466 023	481 406	706 700	7	1 1 1 1				
	0,000	2001	430,703	512,172	527,555	542,938	558,767	574,596	590,425

L HEALTH, INC.	- Monthly
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SONRISAS DENTA	Balance S.

As of March 31, 2018

Jul 31, 17	Aug 31, 17	Sep 30, 17	Oct 31, 17	Nov 30 17	Doc 31 17	Jan 94 40	94.7	3
250,000	250,000	250,000	250,000	250.000	250.000	250,000	250,000	Mar 31, 18
1,108,354	1,108,354	1,108,354	1,108,354	1.108.354	1.108.354	1 108 354	1 108 264	250,000
770,413	0	0	0	0	C	t C	1,106,334	1,108,354
66,436	69,260	72,695	75,519	78,252	81,077	83.900	86 451	0 276 08
15,692	16,816	18,375	19,667	20,955	22,325	23,736	25.047	26.573
2,676,918	1,925,836	1,946,213	1,965,712	1,985,116	2,004,694	2,024,757	2.044.448	2 OE4 592
3,268,408	2,169,713	2,156,543	2,177,264	2,137,533	2,190,117	2,250,084	2,290,746	2,306,146
349,631	349,631	349,631	349,631	349,631	349,631	349,631	349.631	349 631
(1,417,603)	(1,417,603)	(1,417,603)	(1,417,603)	(1,417,603)	(1,417,603)	(1.417,603)	(1.417,603)	(1 417 603)
117,984	103,708	966'06	81,170	55,212	41,137	31,033	41.222	34 868
61,558	57,980	55,775	52,571	49,367	46,285	63,719	69.520	74 308
(91,149)	990,145	1,019,477	998,006	872,943	868,526	860,384	858,732	856,692
(979,579)	83,861	98,276	(33,365)	(90,450)	(112,024)	(112.836)	(98 498)	(100 104)
2,288,829	2,253,574	2,254,819	2,143,900	2,047,082	2,078,094	2,137,248	2,192,247	2,204.042

2702 · PHCD Operating Loan	2703 · PHCD T.I. Loan	2705 · Note Payable	2706 · Accr. Interest-TI Loan	2707 · Accr. Interest-Def. Rent	Total Long Term Liabilities	Total Liabilities	Equity	3900 · Retained Earnings- Coastside	3901 · Retained Earnings - San Mateo	3905 · Restricted Net Assets- Coastsid	3906 · Restricted Net Assets-S.Mateo	Net Income	Total Equity TOTAL LIABILITIES & EQUITY

SONRISAS DENTAL HEALTH, INC. P&L Budget Performance - All Locations March 2018

	Mar 18	Budget	Jul '17 - Mar 18	YTD Budget	Annual Budget
Ordinary Income/Expense					
Income					
Program Revenue					
Patient Services					
4103 · Commercial Insur.	7,367	9,000	103,866	80,128	107,128
4102 · PPO	73,388	59,000	560,337	535,497	712,497
4100 · Public Dental Insurance	160,501	180,000	1,355,776	1,560,783	2,100,783
4106 · Private Pay	11,948		72,420		
4101 · Affordable Plan	23,368	37,000	186,915	322,984	433,984
4104 · Farmworker	14,212	0	69,312	51,635	51,635
4105 · Hope Fund	0		1,932		5000 de 2000 de 400
4109 · Virtual Dentistry Home	0	0	(319)	0	0
Total Patient Services	290,784	285,000	2,350,239	2,551,027	3,406,027
Uncompensated Care					0,100,027
5020 · Prior Period Adjustment	16,149		33,051		
5005 · Commercial Insur.	0		(3,261)		
5004 · PPO	(26,582)		(210,299)		
5009 · Public Dental Insurance	(113,476)	0	(903,851)	581	581
5007 · Affordable Plan	(6,772)		(62,850)	001	361
5003 · Farmworker Program	(4,677)	0	(45,357)	(7,599)	(7,500)
5002 · Hope Fund	0	(1.400)	(10,581)		(7,599)
5001 · Fee Adjustments	(10,596)	(160,000)	(75,402)	(15,011)	(19,211)
5010 · Bad Debt Write-off	0	(1,000)	(4,166)	(1,395,839)	(1,875,839)
5011 · Misc. Write Offs	0	(9,000)	0	(6,716)	(9,716)
Total Uncompensated Care	(145,954)	(171,400)	DESCRIPTION OF THE PERSON OF T	(80,000)	(107,000)
Total Program Revenue	144,830		(1,282,716)	(1,504,584)	(2,018,784)
Donations and Incentives	144,030	113,600	1,067,523	1,046,443	1,387,243
5100 · Donations	3,465				
5101 · In-Kind Donations		0	76,406	68,370	68,370
5103 · Incentivies	0	0	700	700	700
5105 · Raffle	0		21,488		
5106 · Other Events	0	0	2,430	2,430	2,430
	246	0	246	0	0
5150 · Unrestricted Grants	90,000	0	706,651	175,500	175,500
5199 · Net Assets Released from Restri	7,292	14,660	126,575	211,206	255,185
Total Donations and Incentives	101,003	14,660	934,496	458,206	502,185
Total Income	245,833	128,260	2,002,019	1,504,649	1,889,428
Expense					
Direct Program Costs					
Personnel					
5250 · Direct Program Salaries	93,501	113,373	776,178	947,150	1,287,270
5260 · Payroll Taxes	6,907	8,673	56,955	71,642	97,662
5261 · Unemployment Taxes	331	35	3,293	671	776
5270 · Benefits	2,180	3,205	28,910	31,961	41,576
5275 · 401k Match	954	800	3,645	5,568	7,968
5278 · Worker's Comp.	1,265	1,270	11,385	11,416	15,226
5280 · Continuing Educ.	0	465	1,955	4,147	5,542
5281 · Licenses and Registrations	0	110	36	696	1,026
Total Personnel	105,138	127,931	882,357	1,073,251	1,457,046
5320 · Dental Supplies	9,184	12,000	89,059	108,730	
5325 · Small Dental Equipment	0	270	1,173		144,730
5326 · Dental Equipment Repair	630	625		2,431	3,241
5330 · Lab Fees	3,455		6,600	5,691	7,566
5331 · Uniforms	130	9,000	61,573	74,568	101,568
	130	0	3,309	0	0
Contracted Services					

SONRISAS DENTAL HEALTH, INC. P&L Budget Performance - All Locations March 2018

	Mar 18	Budget	Jul '17 - Mar 18	YTD Budget	Annual Budget
5303 · Sterilization Services	1,454	850	6,115	7,531	10,081
5305 · Shredding	62	62	589	558	744
5306 · Dental Specialist	0	100	1,845	2,445	2,745
Total Contracted Services	1,516	1,012	8,519	10,534	13,570
Total Direct Program Costs	120,053	150,838	1,052,590	1,275,205	1,727,721
Indirect Costs					
Administrative Personnel					
5450 · Salaries/Wages	52,782	51,235	423,727	441,438	595,143
5460 · Payroll Taxes, Admin/Mgmt	4,026	767	31,961	14,802	17,101
5461 · Unemployment Taxes	484	0	7,295	164	164
5470 - Benefits	921	1,080	7,988	9,057	12,297
5475 · 401k Match, Admin/Mgmt.	429	210	1,273	1,463	2,093
5478 · Worker's Comp.	316	320	2,844	3,185	4,145
Total Administrative Personnel	58,958	53,612	475,088	470,109	630,943
Facilities Expenses					
5600 · Auto Expenses	99	200	2,741	1,951	2,551
5610 · Building Maintenance	865	775	6,429	6,944	9,269
5611 · Janitorial Service	1,655	1,859	16,251	16,405	21,982
5670 · Rent	18,529	18,544	164,085	165,930	221,562
5672 - Phone / Internet	1,084	1,050	13,586	12,062	15,212
5680 · Utilities	2,306	2,030	19,482	18,431	24,521
Total Facilities Expenses	24,538	24,458	222,574	221,723	295,097
Transition Costs				,	200,007
5801 · Transition Accounting Services	(2,046)	0	74,381	37,264	37,264
5802 · Transition Billing Services	0	0	100	10,000	10,000
5803 · Transition Branding/Marketing	507	0	16,704	32,500	32,500
5804 · Transition IT Services	4,603	0	50,319	14,174	14,174
5805 · Transition HR Services	0	0	1,980	3,980	3,980
Total Transition Costs	3,064	0	143,484	97,918	97,918
Office Exp.				07,010	37,910
5502 · Claims Processing	172	120	946	1,070	1,430
5504 · Payroll Processing / BG Checks	665	500	4,844	5,815	7,315
5505 · Collection Agencies	0	0	7	7	7,616
5616 · Patient Notification	240	500	3,945	4,284	5,784
5655 · Miscellaneous Expense	0	0	80	59	59
5660 · Office Supplies	676	650	6,732	6,144	8,094
5665 · Postage and Shipping	592	350	1,343	2,848	3,898
5668 · Printing Costs	164	100	1,350	600	900
Total Office Exp.	2,509	2,220	19,247	20,827	27,487
Equipment Expenses			,	20,027	21,407
5507 · Computer Support	0	1,828	9,527	16,615	22,099
5608 · Software Support	469	630	4,692	5,364	7,254
5630 · Office. Equip. Maintenance	0	125	1,022	1,174	1,549
Total Equipment Expenses	469	2,583	15,241	the state of the s	
Insurance		2,000	10,241	23,153	30,902
5635 · Auto Insurance	437	437	3,933	2 021	F 040
5636 · Malpractice (Prof. Liab.)	417	417	3,753	3,931	5,242
5637 · Liability & Property	1,448	825	8,832	3,750	5,000
5638 Directors & Officer Liability	295	355	2,616	7,423	9,897
Total Insurance	2,597	2,034	19,134	4,558	5,623
Outsourced Services	2,007	2,054	19,134	19,662	25,762
5503 · Consultants	0	5,670	1 105	05 145	50.40-
5509 · Legal Fees	0		1,125	35,145	52,125
5510 · Management Fee	0	0	0	4,415	4,415
	U	U	200	75,199	75,199

SONRISAS DENTAL HEALTH, INC. P&L Budget Performance - All Locations March 2018

	Mar 18	Budget	Jul '17 - Mar 18	YTD Budget	Annual Budget
Fundraising Expenses					ramaar Baaget
5632 · Fundraising Expenses	110	110	1,690	2,350	0.000
5633 · Fundraising Consulting	2,538	7,225	30,854	58,484	2,680
Total Fundraising Expenses	2,648	7,335	32,544	60,834	80,134
Fees and Interest			02,017	00,034	82,814
5605 · Service Charges	0	45	519	549	
5625 - Penalty charges	0	0	1,515		684
5641 · Finance Charges	14	25	204	1,515	1,515
5642 · Loan Interest	4,836	4,321	43,264	1,101	1,176
5650 · Merchant Processing	819	775	6,773	54,257	67,219
Total Fees and Interest	5,669	5,166		7,007	9,332
5615 Depreciation Expense	22,279	22,299	52,275	64,429	79,926
5618 · Dues, Fees & License	0	22,299	200,633	200,808	267,707
5620 · Employee Goodwill	362	160	2,340	3,793	4,516
5639 · Recruitment Expense	476		2,102	1,771	2,251
5648 · Marketing Expense		50	2,111	741	891
Meeting & Travel Expenses	4,500	4,750	35,553	36,000	50,250
5676 · Travel Costs					
5677 · Meals	0	0	804	4,148	4,148
5678 · Mileage	120	125	383	1,270	1,645
Total Meeting & Travel Expenses	70	65	397	500	695
5700 · Management Costs	190	190	1,584	5,918	6,488
Total Indirect Costs	0	0	0	(131,618)	(131,618)
	128,259	130,768	1,225,235	1,210,827	1,603,073
Total Expense	248,312	281,606	2,277,825	2,486,032	3,330,794
Net Ordinary Income	(2,479)	(153,346)	(275,806)	(981,383)	(1,441,366)
Other Income/Expense				,	(1,111,000)
6121 - Dividends	184	135	1,384	1,295	1,700
6130 - Other Income	262	0	1,287	1,025	1,025
6131 · Settlement	0	0	1,129,827	1,054,338	1,054,338
Net Other Income	446	135	1,132,498	1,056,658	1,057,063
Net Income	(2,033)	(153,211)	856,692	75,275	(384,303)



Grar tatus FY r/-18

June 1, 2017 - May 10, 2018

SUBMITTED/ PENDING						
Name	Submittal Date	Reduested	Center	Program	Writer	
Sidney Memorial Trust	4/28/2018	\$5,000	CS	ATC	Brittany	
California Wellness	4/24/2018	\$200,000	SM/CS	ATC	Brittany	May 15 meeting
City of HMB	3/30/2018	\$15,000	SS	ATC	Brittany	
Atkinson Foundation	3/23/2018	\$15,000	SM/CS	Seniors	Brittany	
Delta Dental Com Foundation	3/20/2018	\$35,000	SM/CS	ATC	Brittany	Mid. June response
	Total	\$270,000				-
To be submitted through July 2018	7 2018					
Name	Submittal Date	Requesting	Writer			
Pierre Fauchard Foundation	6/1/2018	\$10,000	Brittany			
Sand Hill Foundation	June / Rolling	\$30,000	Brittany	Site vis	it on May 30	Site visit on May 30 - Pescadero
Patterson Dental Foundation	June / Rolling	\$25,000	Brittany		20 (20)	
George H Sandy Foundation	7/1/2018		Brittany			
Kaiser	July		Brittany	Apply af	ter 17/18 rep	Apply after 17/18 report submitted
AWARDED						
Name	Received	Awarded	Center	Program	Writer	
Hurlbut Johnson	2/28/2018	\$40,000	CS	ATC	Brittany	
Farmworker	2/28/2018	\$131,675	SM	Farmworker	Bonnie	Money earned
NCOHF	2/16/2018	\$1,292	CS	ATC-child	Brittany	50 (0.00)
CA Foundation 4 Stronger Communities	6/1/2017	\$15,000	SM/CS	ATC	Brittany	
Philanthropic Ventures	6/1/2017	\$20,000	SM/CS	ATC	Brittany	
Kaiser	6/27/2017	\$15,000	SM/CS	ATC	Brittany	
California Wellness	3/15/2015	\$83,333	CS	ATC	Brittany	3 vear \$250k 2015-18
Mills Peninsula	9/1/2017	\$50,000	SM/CS	ATC	Brittany	
Touch Point Foundation	9/21/2017	\$3,000	CS	ATC	Brittany	
		00000000		-		

\$359,300

Total

DENIED			And the second s
Name	Submittal Date	Reduested	Writer
Pearlstein Foundation	2/6/2018		Brittany
Sam Mazza Foundation	1/21/2018	-	Brittany
Sunlight Giving	1/30/2018		Heidi
HSHC Access to Care	12/15/2017	\$20,000	Brittany
Joseph & Vera Long Foundation	2/23/2018	\$100,000	Brittany
James Irvine Foundation	5/1/2018		Brittany
Aetna	4/18/2018	1	Brittany
Denti Quest Foundation	12/22/2017	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Brittany
Denti Quest Foundation	12/22/2017		Brittany
Denti Quest Foundation	12/22/2017		Brittany
Trader Joes	3/8/2018	Food donation	Brittany
Vesper Society	3/8/2018		Heidi
NCOHF	11/29/2017	\$5,000	Brittany
Costco Foundation	12/22/2017	\$25,000	Brittany

CS = Coastside

SM = San Mateo ATC = Access to Care (general operations)